

Annual Report

20
25

HOSPICE SOCIETY OF THE COLUMBIA VALLEY

Unit 103, 926 7 Ave
PO Box 925
Invermere, B.C. V0A 1K0
(778) 526-5143
hospicesocietycv.com



HOSPICE SOCIETY
OF THE COLUMBIA VALLEY



ABOUT US

All programs, services, resources, and education to residents in need of support are free.

- HSCV is community based. Trained volunteers provide one-on-one support in the form of in home and/or hospital/care home visitations for anticipatory grief, end-of-life and bereaved clients.
- HSCV is part of a comprehensive care team; we work closely with clients, families, medical representatives, social workers, and caregivers.
- HSCV's actions are governed by the knowledge that there is a duty to manage resources wisely and cost effectively.

Hospice is not a place, it is a concept. The focus is on caring, not curing – on life, not death. Quality of life, family wellness, community involvement and personal dignity are all part of our compassionate and progressive vision.

OUR MANDATE

Our mandate is to make the last months of life comfortable and peaceful for clients and their families by:

- improving quality of life,
- facilitating important conversations,
- developing creative ways of coping,
- supporting healthy grieving and,
- fostering growth and emotional healing.

To provide programs and services that support those struggling with the intense emotions associated with grief, loss, and bereavement.

MISSION AND VISION



Acknowledgement

We respectfully acknowledge that the land we live and work on is the unceded territory of the Ktunaxa and Secwepemc (Shuswap) Peoples and the Metis Nation Homeland.

Our Mission

To provide emotional care, understanding, comfort, and a sense of well-being to individuals and their families/friends through compassionate anticipatory grief, end-of-life diagnosis, and bereavement support. And to be an advocate for change in the way communities care for the dying and their caregivers, and for the bereaved.

Our Vision

Hospice is an oasis where no one dies or grieves alone

WHAT PEOPLE SAY ABOUT US

“The best feeling you can give someone is time on their journey.”

“Thank you for giving me this opportunity to help the community feel supported on their journey.”

“My heart is overflowing with love that I received.”

OUR VALUES & GUIDING PRINCIPLES

The purpose of the Hospice Society of the Columbia Valley is to:

- Promote health by relieving conditions associated with end of life in the 14 communities of the Columbia Valley by providing Hospice Services in the form of in home and/or hospital visitation to those diagnosed with a terminal illness.
- Promote health by relieving conditions associated with bereavement and the grief process through programs designed to support those struggling with the intense emotions associated with grief, loss and bereavement.

Values

The Hospice Society of the Columbia Valley, our Board of Director's, and our staff are deeply humbled by the kindness and generosity of our community.

The values of **Compassion, Respect, and Honesty** are at the very heart of what we do.

Compassion

- Being present, open, and engaged
- Acknowledging feelings
- Allowing and validating emotions
- Demonstrating comforting physical gestures

Respect

- Listening with an open mind and heart
- Seeking to understand, not respond
- Recognizing needs of others
- Holding space for others / Sacred silence
- Recognizing and celebrating diversity
- Acknowledging contribution
- Accepting where others are at
- Honouring confidences

Honesty

- Acting transparently and congruently
- Seeking and speaking – Seek the truth, gather facts
- Checking our perceptions
- Owning our own behaviour

HOSPICE SOCIETY OF THE COLUMBIA VALLEY

Statement of Financial Position

March 31, 2025

	2025	2024
Assets		
Current		
Cash	\$ 184,043	\$ 202,961
Term deposits	25,000	-
Accounts receivable	41,341	-
Goods and services tax recoverable	2,060	80
	252,444	203,041
Equipment (Note 3)	2,161	3,142
	\$ 254,605	\$ 206,183
Liabilities and Net Assets		
Current		
Accounts payable and accrued liabilities	\$ 16,663	\$ 7,250
Deferred revenue (Note 4)	104,525	49,032
	121,188	56,282
Net Assets		
Unrestricted net assets	101,255	116,758
Invested in capital assets	2,162	3,143
Internally restricted	30,000	30,000
	133,417	149,901
	\$ 254,605	\$ 206,183

SUMMARY REPORT

45+

55+

50+

2500+

Volunteers

Members

Clients

Hours Donated

325+

550+

330+

1250+

**End of Life
Visits**

**Nav-Care
Visits**

**Bereavement
Visits**

**Total
Visits**

TESTIMONIALS AND SUCCESS STORIES IN 2025

Family Client Testimonial



Having the Hospice Society really boosted my mom's spirits (and mine).

In fact, after I wrapped my mom up in her new blanket, we shared a cup of your tea and talked about how there are such kind, loving people in life, and how we can all take turns being angels to others. [The Hospice Society's volunteers] were that to us the other day.

Volunteer Success Story

I listen deeply when a client is expressing feelings . Sometimes they say “my mind is not like it used to be”. They are sacred. I always reassure them with comforting words like “I am here for you”, and “we can do this together. You are not alone”. To see them trust you and feel safe makes me feel happy that I can help them on their journey.

Sometimes they are craving things that they use to do that they feel they can't do it now. I try my hardest to make it happen. A client expressed, she use to bowl and the great memories she had doing it. The next visit, I made a make shift bowling alley in her living room. Lots of laughter and smiles had when I acted silly. The laughter and smiles came out .

She also use to paint; she voiced that she had a stroke and was unable to paint. So I gently encouraged her to try and that I would support and bring supplies to her. I brought her homemade ornaments and she painted them. She talked the whole time about the memories she had painting over the years that she enjoyed tremendously.

Each client I have visited has always said to me. “Thank-you for the visit I appreciated you so much”. Followed by a warm hug.

Photo Summary Report

We strive to increase awareness and understanding of end of life challenges, bereavement, and advanced care planning. Here are some of the photos we captured.



Events Summary

The Hospice Society of the Columbia Valley hosts many events throughout the year to help us fund our free programs and services, and to keep members informed and engaged.



- This family event was once again held at the magnificent SRL K2 Ranch thanks to the generosity of ranch owners Bob and Barb Shaunessy.
- Guests enjoyed the gala event with buffet dinner, live auction, and treasure chest, dessert auction, and live music.
- This event was set up with tables of 10 guests. "Gather your friends for a fun girls' night out!"
- This evening was filled with music and heartfelt, comforting words in celebration of love and remembrance of loved ones who have passed (a person or a pet), with Hospice lights illuminating their life..
- The AGM highlighted the Board of Directors' active engagement in reviewing and updating our current Strategic Plan. They reported the staff and volunteers remained deeply rooted in our mission. Every visit, every conversation, and every moment, we continued to walk alongside individuals and families during some of life's most tender times.

BOARD OF DIRECTORS

2024-2025 Board Directors

President and Treasurer	<i>Barb Gagatek</i>
Vice President	<i>Scott Halford</i>
Secretary	<i>Dodie Marcil</i>
Director at large	<i>Cindy Mackay</i>
Director at large	<i>Brian Roxburgh</i>

To contact a board member directly please email president@hospicesocietycv.com

COMMITTEES

2024-2025 Committee Chairs

Barb Gagatek	<i>Events Committee</i>
	<i>Governance Committee</i>
	<i>Finance Committee</i>
Scott Halford	<i>Fundraising and Sponsorship Committee</i>

STAFF AND TEAM

Executive Director	Michele Neider ed@hospicesocietycv.com
Office Manager	Trish Masciola trish@hospicesocietycv.com
Nav-CARE Coordinator	Penny Davison navcare@hospicesocietycv.com
Volunteer Coodrinator	Joshua Estabrooks volunteer@hospicesocietycv.com

CONTACT INFORMATION



On behalf of our Board of Directors, Executive Director, Volunteers and most particularly our Clients and their families, the Hospice Society of the Columbia Valley gratefully acknowledges the generous support of our many Sponsors, Donors, and Funders.

If you have any questions about the Annual Report or wish to contact our Executive Director, Please see the following details:



PATRICK PAULO

(250) 688-1143
ed@hospicesocietycv.com



ADDRESS :

Unit #103 Frater Landing
926 7 Ave
PO Box 925
Invermere, B.C. V0A 1K0



WEBSITE :

www.hospicesocietycv.com



SOCIAL MEDIA

[@hospicesocietycv](https://www.instagram.com/hospicesocietycv)

OFFICE HOURS

Monday to Friday
in-person 12:00-4:00pm
Virtually 08:00am - 12:00pm (noon)